



# Arizona APCO/NENA

## FIRE / EMS Committee

### Meeting Agenda

March, 1<sup>st</sup> 2016

#### 1. Introductions

Harold Pierson – City of Phoenix – Tech Resource  
Lani Dzicek – City of Tucson (Lead PS Dispatcher, CERT)  
Jim Long – Northwest Fire – Communications / GIS  
Kevin Madden – Casa Grande/Marana Battalion Chief/reserve officer

#### 2. National Telecommunicators Week 2016

April 10th, due to Gift restrictions AZ APCO/NENA is conducting a random (Luck of the draw) award of a state conference registration. (1/day M-F).

BOWLING: Tournament is \$25/bowler, \$100/team.

1<sup>st</sup> Round – April 2<sup>nd</sup> & 3<sup>rd</sup>

2<sup>nd</sup> Round – April 9<sup>th</sup> & 10<sup>th</sup>

FINALS – April 16 (Locations TBD)

Scoring will be total # of pins. 3 Games for the match winner. Locations are To be determined.

Harold advised he's in a league in Phoenix and could coordinate with Matt Gawin should the finals be in the Maricopa county area.

#### 3. APCO/NENA Update

a. **Picnic** March 25 – Reid Park Ramada 22 in Tucson

b. **State Conference** – Call for papers closes March 20th. Conference currently scheduled for Sept. 9th – 12th. (Pre-and Post-conference classes)

#### 4. Regional Updates

- a. **NW Fire** – Jim Long – NW is installing a VHF analog simulcast system. 7 sites, should improve F2/F3 channel performance. System basically ring’s Tucson Mountain, and up into Oro Valley, plus a lower power repeater on top of Tucson Mountain. PCWIN granted the use of gateways and NW fire is starting to deploy dual band PCWIN radios as well. This system will be in transition for some time to come.
- b. **Yuma** – Heather Pyatt-Morris – Yuma is the 4<sup>th</sup> municipality with a CON in AZ. They are talking to San Luis about being the EMS provider (Not Fire). They are getting ready for Managed services – Next Gen 911 equipment, Pima County is 1<sup>st</sup> with the Airbus equipment, (expected in 6 months). They are conducting a GIS survey to test data in a 911 environment. She said this is going well.  
They are doing monthly radio checks on their ACD5000 As for the CAD system there, (New World) they are not doing AVL. They are using MC7500’s for radio. They currently use 8 servers and a Master server.
- c. **Casa Grande:** Kevin Madden reports that the City of Casa Grande Public Safety (Fire / Police) have chosen New World as their CAD provider. Moving away from HTE SunGard. Yuma said they should have checked with them as they have supplemental information about the experience they have had with New World. Says they want the .Net version 10? Kevin advises they have retrofitted their West net system and it is working very well. However their service is still poor.  
Casa Grande City is seeking a CON. Not sure what kind of roadblocks they might face with AMR. Plan is for CG to provide 2 transports and AMR to provide the third.

Pinal county Sheriff is exploring the 700mhz system. Intend to transfer all the VHF frequencies they use to Fire.

- d. **Phoenix:** Harold Pierson says the PFD has released an RFP for a new CAD system. Their current system is 20+ years old. But it was nice that they had PFD CAD techs that could make source changes to the program. New system install is at least 2 yrs out.

Mesa fire updated their CAD system and it went as smoothly as chunky peanut butter. MFD physically moved their dispatch operation to a new area. They are now in the old SW Ambulance base., Mesa fire admin moved there as well. Mesa fire is switching to the Phoenix radio style (Multisite VHF simulcast system). They have an INTERCAD system that has proven to be a good relationship and only getting better with PFD.

They have an established COM plan, Phoenix fire controls the code plugs. There are some rogue departments.

His biggest project is the Casa Grande & Maricopa Equipment on CG mountain. This will support mutual aid calls on I10 – I8.

- c. **City of Tucson:** Lani Dzicek –TFD has been in the new center for over a year. They are rebanding the 800 MHz system and have room on their fleet map. TCCC (Tucson collaborative community care) – Captain Bishop – they have 18 months to prove the program benefits the city. People that frequently call 911 – will get a home visit and have the personal cell # to call. This is HIPPA compliant – Mental health referrals – has proven to be a relief to the fire dept.

Harold asked about the PSAP radio channel – in the Phx valley they have dedicated talk channel for each PSAP to talk to each other. He says that it has proven beneficial for LE to talk directly to fire on an encrypted interop channel. For example, DPS can call into Mesa when there is a pursuit. Lani says the only similar thing down here is AIRS.

## 5. Round Table

- a. **FIRE/EMS Committee Chair:** Need a new Chair for the APCO/NENA FIRE/EMS committee. Jim Long only serving on an interim basis. Lani Dzicek volunteered to chair the committee.
- b. **Asked if there is a statewide fire Fleet map** – only common thing is 154.280 – VFIRE28.
- c. **Next meeting proposed for:** April 12<sup>th</sup> 2016.

## 6. Adjournment

- a. **Motion by Lani to adjourn, second by Harold P. Unanimous vote, motion carried.**